



COMMON QUESTIONS for Nisus® Negative Pressure Wound Therapy

Question:

Answer:

How long is the battery life?

The battery will last up to 48 hours when using sleep mode and up to approximately 24 hours with normal use. The harder the pump has to work (i.e. larger, heavier draining wound), the shorter the battery life.

Question:

Answer:

How do I know the pump is charging?

A blue light will illuminate on the keypad above the power button. A lightning bolt will be displayed next to the battery indicator light also.

Question:

Answer:

Why is the blue light on, but the lightning bolt is not being displayed next to the battery indicator while being charged?

Once the battery has achieved 100 percent charge the lightning bolt will disappear, this represents that the battery is fully charged. The blue light will stay illuminated; this indicates that the pump is still connected to AC power.

Question:

Answer:

How often should I charge the pump?

The pump will alarm for low battery and you can charge when alerted. Most patients will charge the pump while they are resting and/or at night.

Question:

Answer:

How many hours a day do I wear the NPWT system?

The NPWT device stays on 24 hours a day, 7 days a week.

Question:

Answer:

How often is my dressing changed?

It can vary, but generally it is changed 2-3 times a week.

Question:

Answer:

I was having moderate amount of drainage and now I have very little or none?

The longer that NPWT is applied, the less and less drainage you will have and it is not uncommon to have no drainage.

Question:

Answer:

Is there any time when the dressing should be removed?

If the pump is off more than 2 hours, the dressing needs to be removed and a moist dressing placed.

Question:

Answer:

Is it normal for the Nisus pump to turn on and off?

Yes, when the pressure drops at the wound base the pump turns on to maintain set pressure.

Question:

Answer:

How often will the Nisus pump turn on and off (Cycle)?

The Nisus pump might turn on every few seconds or every few minutes, depending on how well the wound is sealed and amount of drainage.



COMMON QUESTIONS for Nisus® Negative Pressure Wound Therapy

Question: How often do I empty the canisters?

Answer: The canisters are disposable and are changed once a week or when full.

Question: Where do I dispose of the used canisters?

Answer: Most states allow canisters to be disposed of in regular trash.

Question: The pump is alarming leak, what does this mean?

Answer: This means that the dressing is not intact and is coming off.

Question: How do I fix a leak alarm?

Answer: Walk you finger around the outside of your wound pushing down on the drape. If this rectifies alarm, no further action needed. If still alarming leak, listen for a hiss sound around the dressing, once identified place new drape over the area.

Question: The pump is alarming blockage, what does this mean?

Answer: This means the pump has detected a restriction of flow.

Question: How do I fix a blockage alarm?

Answer: Ensure the tubing is not clamped and/or kinked. If this does not rectify the alarm, please contact your medical provider.

Question: Do I have to remove the Nisus pump from the bag to change the canister?

Answer: Yes you must remove the Nisus pump from the bag to change the canister. Once the canister is replaced, place the Nisus pump back into the carrying bag.

Question: Can I shower with my dressing on?

Answer: If it is cleared through you medical provider, you may shower with the NPWT dressing in place. You must clamp off both clamps and disconnect the tubing at the connector. Do not shower with the pump on!

Question: Can I take a bath with my dressing on?

Answer: No, if the dressing is emerged in water it will not stay intact.

Question: Who can I call for any questions or concerns?

Answer: Please call Cork Medical at 1.866.904.2946. This is a 24 hour service line that is available to you.

Question: When my therapy is complete how do I return the NPWT system?

Answer: You will call Cork Medical at 1.866.904.2946 and request a pickup.